Steps to Success

Start by doing what’s necessary; then do what’s possible; and suddenly you are doing the impossible.

— St. Francis of Assisi
Continuing to Meet the Needs of Our Community

Dear Friends,

The past year has been filled with challenges and exciting changes for St. Elizabeth Catholic Charities. We have forged ahead, keeping our mission in focus and working to provide help and create hope for individuals in need throughout our community.

Perhaps the year’s most impactful piece of news was that after two decades, our Transitional Shelter would no longer receive funding from the Department of Housing and Urban Development (HUD). In fact, due to shifting priorities, all transitional shelters in the area lost HUD funding. The move came as no surprise, as we had seen a gradual decrease over the past four years, but the complete elimination of $105,000 in annual funding all at once presented an immediate challenge.

Between November of 2013 and the end of the 2016-17 fiscal year, St. Elizabeth Catholic Charities has had to replace a total of over $316,000 in HUD monies. While many transitional shelters in the area closed their doors, we were able to sustain by reducing costs, restructuring our programs and adding revenue from events and grants. Several of our most loyal supporters also stepped up financially to help save our shelters during this critical time.

We thank you for your continued support which enables us to walk alongside individuals and families in their time of need. Rest assured, with each step we take as an agency, we are guided by a commitment to practice excellent stewardship and a devotion to provide quality care and services to those in need. With your support, we continue to move forward — providing more help, creating more hope and serving more women, children and families than ever before.

In step together,

Mark Casper
Agency Director

Our Mission

To affirm the dignity of and respect for all human life by assisting individuals and families in need to achieve empowerment and self-sufficiency.

We are happy to report that 95.8 cents of every dollar donated to St. Elizabeth Catholic Charities goes directly to serve families in need.
Serving All

We thank you for your continued support which enables us to walk alongside individuals and families in their time of need. From July 1, 2016 – June 30, 2017, St. Elizabeth Catholic Charities served over 1,453 families, including 1,814 children and babies.

52 adoptive families<br>home studies

53 pregnant women and 21 newborns were housed in the Women & Children’s Emergency Shelter (WCES) – formerly known as the Maternity Home

47 expectant parents served and 12 children placed through Adoption Bridges of Kentuckiana

20 mothers and 20 children were housed in the Family Stability Program – formerly known as the Transitional Shelter

15.8% increase in the number of families served through our Marie’s Community Distribution Program

16 adult consumers were provided with 16,857 hours of direct support through the Supported Living Program (SLP)

92.6% of shelter residents moved out to permanent housing

63.2% increase in the number of children served in our CASA program

95.8¢ of every $ donated to St. Elizabeth Catholic Charities goes directly to serve families in need.

693 & 226 families were served by Marie’s Community Distribution Center & were new families receiving services for the FIRST TIME

255 children were served by 75 volunteers through CASA programs in Floyd & Washington Counties

With your support, we continue to move forward – providing more help, creating more hope and serving more women, children and families than ever before.

468 school counseling sessions with children in 2 area schools
Steps Toward Self-Sufficiency

St. Elizabeth Catholic Charities’ Residential Programs provide women with a safe environment to live, get back on their feet and connect to community resources that can benefit them and their children. With $105,000 in annual HUD funding for our Transitional Shelter Program going away, it created major challenges to the survival of the shelter programs, but it also created new opportunities. Moving away from HUD funding also meant moving away from their guidelines. We were able to make positive adjustments to our shelters to be more cost effective and better serve the needs of homeless women and children in our community.

St. Elizabeth’s Residential Maternity and Transitional Shelter Programs evolved into the Women and Children’s Emergency Shelter (WCES) and the Family Stability Program (FSP). We maintained a wing as our Maternity Home where expectant mothers receive support and guidance to prepare them to deliver a healthy baby and meet the challenges of parenting. By adapting to our WCES model, we are able to provide short-term shelter for single mothers and their children in addition to serving the maternity needs of women. WCES residents receive intensive case management focused on stabilizing any crisis, obtaining employment and securing stable housing. They are also able to benefit from on-site mental health counseling and therapeutic groups with a goal of ensuring the physical and emotional health of each mother and child. We stress education, life and parenting skills, independence, improving self-esteem and learning to make better choices.

In the Family Stability Program, we offer a private room and bath where residents and their small children can stay while continuing to work toward educational and career goals, learning parenting and life skills and working to eliminate barriers that prevent stable housing in the future.

As they say, every cloud has a silver lining. These changes have allowed us to serve more women and children than we were able to under HUD guidelines.

Stepping Out on Her Own

Val is a consumer with our Supported Living Program, which offers help to individuals with developmental delays. Her sister moved to Florida and it had been nearly five years since they had seen each other. Val always wanted to go to Florida but lacked the resources and understanding on how to make it happen. When she shared with Stephanie, her Direct Support Professional, that she would love to go see her family, Stephanie helped her develop a budget and plan the trip around Val’s needs.

Luckily, Stephanie saw a story about new affordable flights being offered out of Louisville. Val was able to get a round trip flight for only $189!

The airline was also very accommodating to Val’s needs, arranging for a wheelchair, allowing Stephanie to wait with her until boarding and for her sister to meet her just as soon as she got off the plane.

This was not only Val’s first flight, but also her first independent vacation. She loved seeing palm trees and walking on sandy beaches in addition to spending quality time with her niece and sister. Val came home with seashells, a sailboat wall hanging and many treasured memories, thanks to SLP.
A Step Toward Completion

In May 2017, ground was broken on Holy Trinity Heritage Park. The park not only creates a usable green space for the community to enjoy, it also honors and preserves the history of New Albany's first Catholic church which was built in 1852 and destroyed by fire on December 29, 1975. Upon completion, the park will include a water feature, art pieces, benches, handicapped accessibility and several treasured elements of the original church such as the iconic bronze bells, stained glass panels and capstones.

The construction of Holy Trinity Heritage Park also represents the final step toward completion of St. Elizabeth's seven-phase strategic plan. Started in 2011, the plan included turning the former Holy Trinity Rectory into agency offices, expanding the shelters, completing affordable supportive housing units and building a distribution center.

Reverse Raffle

Fr. Sonny Day - Reverse Raffle Winner

Marie's Community Distribution Day with St. Mary's of the Knobs Volunteers

Ribbon Cutting - Adoption Bridges of Kentuckiana relocated from downtown Louisville to the St. Matthews area in January of 2017

2017 Spirit of Hope Winners Jeanne Schmidt and Kathy Krueer (center) Presenters Stephanie Warren (left) and Phil McCauley (right)
Non-Profit of the Year

One Southern Indiana (1st) selected St. Elizabeth Catholic Charities as recipient of the 2016 Non-Profit of the Year Award. Nominees were evaluated by a panel of judges based on several criteria including organizational history, mission, challenges encountered over the past three years and recent successes.

Stepping Up for Children in Need

Court Appointed Special Advocates (CASA) are volunteers who receive specialized training and become the voice in court for abused and neglected children of Floyd and Washington Counties. The program has seen a trend of couples stepping forward to volunteer their time together. Bob and Pam Spiller, Lynda and Paul Grunzinger and Brenda and Gil Castueiras are among the dynamic duos that have made this commitment.

“I like to assign the couples to work with children as a team, particularly in cases where sibling groups have been exposed to domestic violence situations,” shared CASA Program Director Debbie Mefford. “They provide a great model of what a healthy relationship looks like, which unfortunately, many of these children have never had.”

Performance Quality Improvement Report

In the fall of 2016, St. Elizabeth Catholic Charities completed our first four years of COA accreditation. This meant we were due for our second on-site agency audit. We are excited to report we passed with no findings. As always, the preparation for the audit and the time spent with the three auditors for several days was a great opportunity to learn and improve our processes driving even more continuous improvement. We are also happy to report that the Council leadership, management team and staff are all committed to improving our quality systems and client satisfaction.

Our agency continues to implement our current strategic plan and is more than halfway to full implementation. All staff is responsible for and involved in obtaining our desired quality goals. These metrics are reported to all staff, Council and stakeholders. Our Performance Quality Improvement (PQI) Committee consists of staff leadership and community stakeholders to oversee this process and report results directly to our Council.

The staff has identified key quantitative and qualitative metrics and meets with the Committee each quarter to analyze the results. For all the metrics, action plans have been developed to drive improvements. All client qualitative comments received are reviewed by PQI team members. Significant progress has been made with metrics that the team will be creating new metrics for numerous programs in the coming year that address our most current opportunities for improvement. We are excited to report to our stakeholders that our quality improvement process is part of the agency’s culture!
Stewardship - Financial Reports

ST. ELIZABETH-CATHOLIC CHARITIES
Operating Funds Only
Fiscal Year Ended 6/30/17

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<tr>
<th>Revenues</th>
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<tr>
<td>Contributions</td>
<td>367,990</td>
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<tr>
<td>Special Events</td>
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<td>Private Grants</td>
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<td>Government Grants</td>
<td>230,384</td>
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<td>Program Fees</td>
<td>792,198</td>
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<td>Archdiocesan Support</td>
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<td>Capitalized Gift In-Kind</td>
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<td>Operating Gift In-Kind</td>
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<tr>
<td>Total Revenue</td>
<td>1,964,974</td>
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<table>
<thead>
<tr>
<th>Expenses</th>
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<tr>
<td>Salaries</td>
<td>771,849</td>
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<tr>
<td>P/R Taxes &amp; Benefits</td>
<td>207,662</td>
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<td>Contract Labor</td>
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<td>Utilities/Maintenance</td>
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<td>Event Expenses</td>
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<td>Mission Write Offs</td>
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<tr>
<td>Other</td>
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<tr>
<td>Depreciation</td>
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<td>Birth Mother/Legal</td>
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<tr>
<td>Operating Gift In-Kind</td>
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<tr>
<td>Total Expense</td>
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<tr>
<td>Net Profit (Loss)</td>
<td>44,338</td>
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95.8 cents of every donor dollar goes **directly to client services**.

We serve **any person** in need of our services, regardless of their religious, social or economic backgrounds.

A copy of the 2017 Audited Financial Statement for the Chancery and Certain Entities for the Archdiocese of Indianapolis is available at [www.archindy.org/finance/archdiocese.html](http://www.archindy.org/finance/archdiocese.html).
**Integrity: Agency Council**

Amy Burnette, President  
Karen Schueler, Vice President  
Alan Akin, Treasurer  
Brenda Byrne, Secretary  

Members  
Tonja Aaron-Wells  
Fran Brown  
Emmett Exum  
Brenda Falkenstein  
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Camille Kalmey  
Phil Krueger  

Brian Lenfert  
Staci Marshall  
Leaha McCrite  
Kortney Ryan  
Andrew Takami  
TexVery  
Rich Vollmer  
Derrick Wilson  
Jennifer Yennes-Vizhnay  
Dale Yost  

Ex-officio  
Fr. Eric Johnson, Our Lady of Perpetual Help  
David Bethurum, Executive Director, Secretariat for Catholic Charities

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**Leadership: Staff Members**

Mark Casper, Agency Director  
Jennifer McVeigh-Davis, Social Services Director  
Dawn Bennett, Development Director  
Karen Gutman, Controller  
Cathy Reid, Administrative Services Director  
Nicole Cardwell, Communications Specialist  
Julie Barkley, Adoption Bridges of Kentuckiana Program Director  

Tricia Byrd, Residential Director  
Matthew Hudson, Supported Living Program Director  
Debbie Mefford, Court Appointed Special Advocates Program Director  
Erin Goodlett, Marie’s Community Distribution Program Director & Residential Case Manager  
Renae Stamper, Counseling Director

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St. Elizabeth Catholic Charities  

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